

# Professional Services



Pan-Oston offers a full range of turnkey professional and technical support services to ensure that all your Pan-Oston checkout lanes, store fixtures and self-checkout solutions optimize your customers' shopping experience.

- R2 Installation– rapid and reliable assembly and installation
- Site Surveys - fixture solutions meet your expectations
- Design – unique, new and practical solutions
- Preventive Maintenance - maximizes the return on your store fixture investment
- Nationwide On-Site Repairs – network of trained service technicians
- Customer Provided Hardware Integration – effectively uses your current assets
- Stocking & Store Package Consolidation - maximum value and efficiency
- Nationwide Hardware Technical Support – minimizes downtime
- Software Technical Support - R2 software integration and 24/7 software monitoring and support
- Turnkey/Store Take Off Programs
- On-Site Evaluations
- Refurbish Programs
- Preventive Maintenance Plans
- Extended Service Agreements
- On-Site Walkthrough Inspection Service
- On-Site Grand Opening Standby Service
- Product/Technical Training Seminars
- Replacement Parts Kits



**Pan-Oston**<sup>™</sup>